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RECEIVED

August 30, 2011

AUG 31 2011 PUBLIC SERVICE COMMISSION

via Federal Express Jeff Derouen Executive Director Kentucky Public Service Commission 211 Sower Blvd. P. O. Box 615 Frankfort, KY 40601

Re: West Virginia PCS Alliance's Certification of Federal Universal Service Funding for Eligible Telecommunications Carriers in the Commonwealth of Kentucky, Administrative Case No. 381

Dear Mr. Derouen:

Enclosed for filing with the Public Service Commission of the Commonwealth of Kentucky (the "Commission") in the above-referenced case is one original and ten (10) copies of the Annual Certification of West Virginia PCS Alliance LC (d/b/a "NTELOS") Regarding Use of Federal Universal Service Support.

Please also note the enclosed additional copy of the document to be file-stamped. Please filestamp the additional copy and return it to me in the enclosed, self-addressed, pre-paid envelope.

Thank you, and if you have any questions with regard to this matter, please call me.

Very truly yours,

DINSMORE & SHOHL LLP

Holly C. Wallace

HCW/bmt Enclosure cc: Amber Benson

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> 101 S. Fifth Street, Suite 2500 Louisville, KY 40202-3175 502.581.8000 502.581.8111 fax www.dinslaw.com

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

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Certification of Federal Universal Service Funding for Eligible Telecommunications Carriers in the Commonwealth of Kentucky

Administrative Case No. 381

ANNUAL CERTIFICATION OF WEST VIRGINIA PCS ALLIANCE (NTELOS) REGARDING USE OF FEDERAL UNIVERSAL SERVICE SUPPORT

West Virginia PCS Alliance (d.b.a. "NTELOS"), hereby submits the information requested by the Commission in Administrative Case No. 381 as well as the additional data requested in the NTELOS ETC Designation Order. NTELOS was granted Eligible Telecommunications Carrier designation in Kentucky on October 24, 2006 in Case 2006-00312. The Study Area Code (SAC) for NTELOS is 269010. NTELOS is a Non-Rural, Competitive carrier.

1) Certify that ETC will use universal service funds received in 2012 only for the provision, maintenance and upgrading of facilities and services for which such support is intended.

Included as Exhibit A is the Affidavit of Robert L. McAvoy certifying the use of the federal high cost support that will be received by NTELOS in 2012.

2) Provide progress reports on the ETC's five-year service quality improvement plan.

Attached as Exhibit B is the NTELOS five-year plan demonstrating the use of universal service support received for ETC designated areas in Kentucky. NTELOS received \$52,120 for 2010 high-cost universal service support for the Commonwealth of Kentucky.

3) Detail the number of requests for service from potential customers within its service areas that were unfulfilled for the past year.

NTELOS had no unfulfilled service requests in its service areas in 2010.

4) Detail the number of complaints per 1,000 handsets or lines;

For 2010, NTELOS had an average of 17.80 trouble tickets on a monthly basis per 1,000

customers.

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Holly C. Wallace DINSMORE & SHOHL LLP 2500 National City Tower 101 South Fifth Street Louisville, KY 40202 (502) 540-2300 (502) 585-2207 (facsimile)

COUNSEL TO WEST VIRGINIA PCS ALLIANCE (NTELOS)

EXHIBIT A

AFFIDAVIT OF ROBERT L. MCAVOY

AFFIDAVIT OF ROBERT L. MCAVOY IN SUPPORT OF WEST VIRGINIA PCS ALLIANCE, L.C.'s USE OF FEDERAL UNIVERSAL SERVICE SUPPORT

STATE OF VIRGINIA

CITY OF WAYNESBORO

I, Robert L. McAvoy, declare as follows:

- 1.) I am the <u>Senior Vice President Wireless</u> of <u>NTELOS Inc.</u> I am an officer of <u>West</u> <u>Virginia PCS Alliance, L.C.</u> and am authorized to give this affidavit on its behalf. This affidavit supports the Kentucky Public Service Commission's ("Commission") certification of the use of federal universal service funds for <u>2012</u> as required by 47 C.F.R. [§ 54.313/§ 54.314]. NTELOS anticipates receiving \$52,000 in high-cost support in 2012.
- 2.) Under 47 C.F.R. [§ 54.313/§ 54.314], the Commission is required to submit an annual certification to the Federal Communications Commission ("FCC") and the Universal Service Administrative Company ("USAC"), certifying that rural and non-rural incumbent local exchange carriers and/or eligible telecommunications carriers serving lines in the service area of a rural and non-rural incumbent local exchange carrier will use federal high-cost universal service support in a manner consistent with section 254(e) of the Telecommunications Act of 1996 (the "Act"), 47 U.S.C. § 254(e). Absent such certification, such carriers will not receive universal service support. In order for carriers to receive federal support beginning January 1 of each year, the Commission's certification must be filed with the FCC and USAC by October 1 of the preceding year.
- 3.) In Administrative Case 381, the Commission directed all carriers to file verified statements under which each carrier in the Commonwealth of Kentucky that is subject to the Commission's jurisdiction and eligible to receive federal high-cost universal service

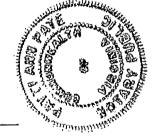
support, must certify to the Commission that federal universal service support funds to be received by that carrier for the succeeding year will be used only for the provision, maintenance and upgrading of facilities and services for which such support is intended.

4.) NTELOS Inc. hereby certifies that any federal high-cost universal service support West Virginia PCS Alliance, L.C. receives in 2012 will be used for the services and functionalities outlined in 47 C.F.R. § 54.101(a), and that it will only use the federal high-cost support it receives for the provision, maintenance and upgrading of facilities and services for which such support is intended, consistent with section 254(e) of the Act. NTELOS operates under Study Area Code (SAC) 269010 and is a Non-Rural, Competitive carrier.

FURTHER AFFIANT SAYETH NOT.

Senior Vice President- Wireless NTELOS Inc.

Subscribed and sworn to before me this <u>12th</u> day of <u>August</u> <u>PatticAra Pate</u> Notary Public 201 /.



31 Detober, 2011 #17069263 My commission expires: ____



EXHIBIT B

NTELOS FIVE-YEAR BUILD PLAN

	2015	Quality Capacity Coverage \$0 \$46,840 \$212,170		\$35,714												
	2015	Capacity \$46,840	\$18,736	\$9,368	+01'07¢	+01'070	001'010									•
	2015 Signal	Quality \$0	\$0	\$0	0.0	0.0	0.0									
	2014	Coverage \$212,410	\$67,324	\$35,762	\$103,086	\$98,886	\$54,724									
	2014	Quality Capacity sol \$48.885	\$19,554	\$9,777	\$29,331	166,923	\$19,554									
	2014 Signal	Quality	80	20	8	\$0	S 0			-		and markets				
	2013	Coverage	S67.430	S35,815	\$103,245	\$99,045	S54,830					hetween vears	121			Jano,
	2013	Quality Capacity Coverage	P11,FC6	\$10,222	\$30,666	\$30,666	\$20,444					I mhahlv shift	na versa in 20		1.11 10 81110	Silea in Ininia
	2013. Signal	Quality	0.0	205	SO	\$0	\$0					Anthree wills	THE STREET	reenup anu v		nd 10 7107 U
NTUCKY	2012	ŭ	~	\$35,858						nd of year.		- 1	The state of the s	for example, we may spend more in 2011 in the Ashland wire center than our estimate but less in creenup and vice verse marked	r growth.	jects completed
T PLAN IN KENTUCKY	2017	` ວຶ		\$10.584						austing activation hy and of year.	1		cl cards and ca	than our estim	end subscribe	te based on pro
	2012	Quality	S0	20	00	3 9	8		 	alle sound time	Biny rargering	_	ditional chann	nd wire center	n actual usage	n/will fluctuat
R BUILD		Signal 2011 2011 Quality Capacity Coverage	\$465,898			74.010203					d we are curre	approved .	he need for ad	1 in the Ashla	Il vary based o	growth and ca
- 5-YEA		2011 Capacity	\$56,235				14/ 555				e budgeted at	c not yet beel	tes based on	1 more in 20	mates and wi	dent on 2011
LIANCE	2011	Signal Quality	\$0	\$ 0	2	202	20	3			erage sites an	ond 2011 hav	ars are estima	we may spen	lollars are esti	tals are depen
VIA PCS AL		Name	Ashland	Catlettsburg	Greenup	Grayson	Russell	South Shore		Notes	1 - 2011 new coverage sites are budgeted and we are currently in	2 - New sites beyond 2011 have not yet been approved .	3 - Capacity dollars are estimates based on the need for additional channel cardes and carners. In rounly, sources market in 2012	(for example,	4 - All capacity dollars are estimates and will vary based on actual usage and subscriber growth.	5 - 2013-2015 totals are dependent on 2011 growth and can/will fluctuate based on projects completed in 2012 of pushed to totals
WEST VIRGINIA PCS ALLIANCE - 5-YEAR BUILDOU		Wira Center					RSSLKYXB	SSHRKYXA								